



## **GUESTS INSTRUCTION**

# INSTALLATION

GET THE LIVETOURS APP RUNNING

LIVET@URS :

#### **IMPROVE YOUR EXPERIENCE**





LiveTours App allows for an improved storytelling experience by sharing speech audio directly with your smartphone.

- To join the tour, make sure your device is using the same wi-fi network as your tour guide.
- For the best audio experience consider using a good quality headphone or earplugs.

Ready? Let's setup LiveTours...

### **DOWNLOAD & INSTALL**

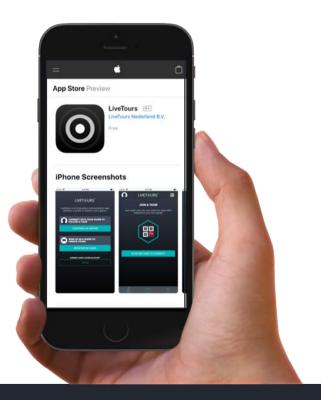


Visit our website at <u>LiveTours.com</u> for a direct link to your app-store.

Then download and install the LiveTours App for free!

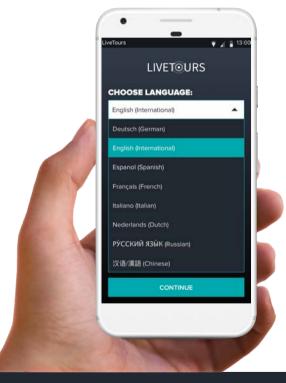






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#### **FIRST TIME USAGE**





- 1. When you start LiveTours App, you need to choose your preferred language\*. You can always select a different language via the profile menu.
- 2. To function correctly on your device, LiveTours App requires access to:
  - Camera used for scanning a tour's unique QR-code
  - Local storage used to store tour content and settings
  - Incoming calls used to stop the tour audio when you accept an incoming call
  - Microphone used for speech audio distribution (guide)

Access will be requested by the app when needed

\* Earlier releases of the app might have less available languages.

## JOIN A TOUR

**GUEST INSTRUCTION** 

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#### **GETTING STARTED...**

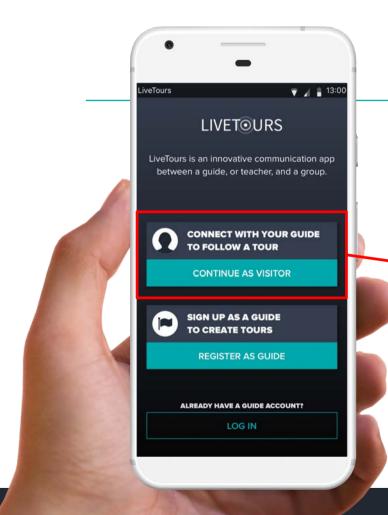


- 1. Install the latest version of the app on your device. (see also chapter: Installation)
- 2. To join a tour make sure your device is using the same wi-fi network as your guide.
- 3. For best audio experience use a good quality headphone or earplugs.

Ready to join the tour? Let's start the LiveTours app on your device...

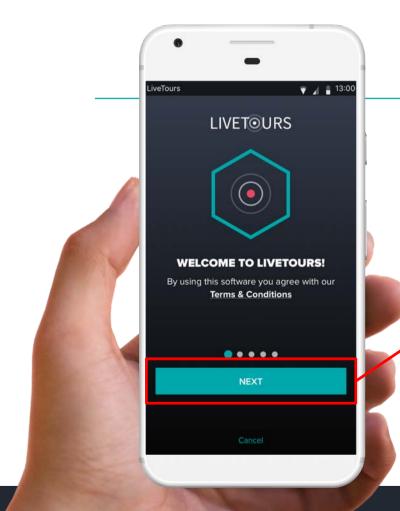






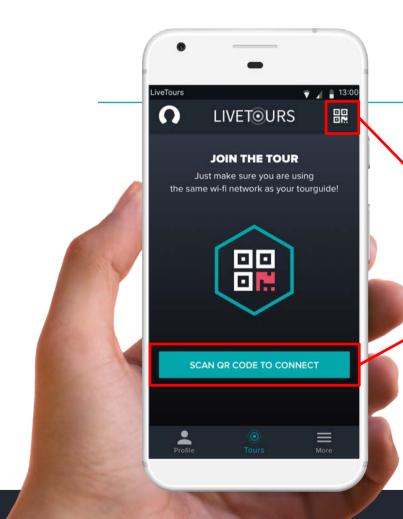
## **STEP 1/5**

Select 'continue as visitor'...



## **STEP 2 / 5**

Select 'Next' to agree with our general 'Terms & Conditions' for using the software...



## **STEP 3 / 5**

Select 'Scan QR Code to connect' to join tour...

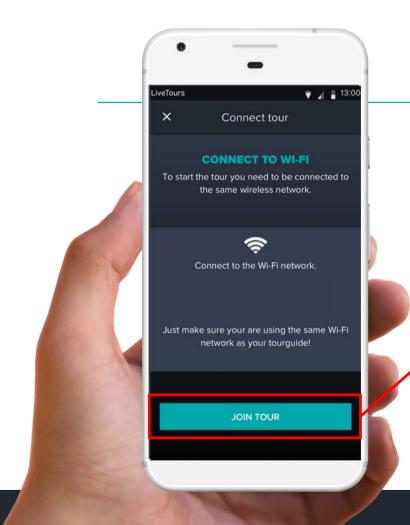


### **STEP 4 / 5**

Scan the QR code of the tour, provided by your tour guide, or fellow guests...

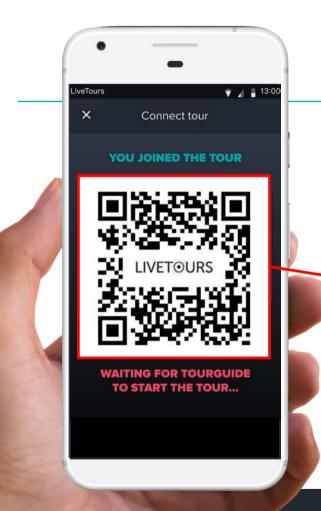
Access to your device camera is required!

Make sure your device is using the same wi-fi network as your guide before you join!



## **STEP 5 / 5**

Select 'Join tour' to connect with the tour guide...

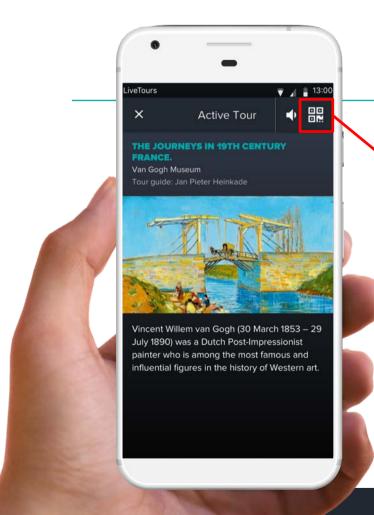


### **YOU JOINED THE TOUR**

Excellent! You have joined the tour.

Now we need to wait for the tour guide to start the actual tour itself.

In the meantime, you could speed things up by sharing the tour's unique QR code with your fellow guests to join the same tour too!



#### **ENJOY THE TOUR!**

Great, the tour guide started the tour!

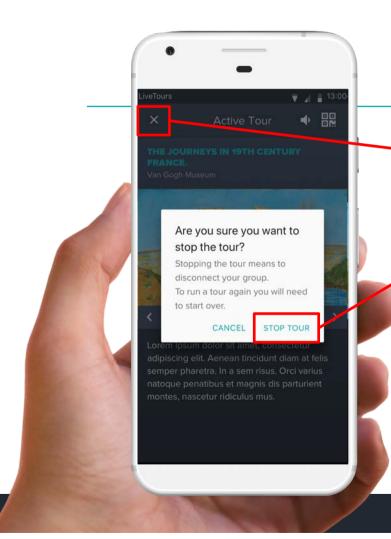
Now is a good time to use your headphone, or earplugs, for the best experience.

Touring tip:

If someone needs to (re)connect, you can always use the tour's unique QR-code.

This will let them join the tour without having to interrupt your tour guide...

Enjoy your tour!



#### **LEAVING THE TOUR**

To leave the active tour:

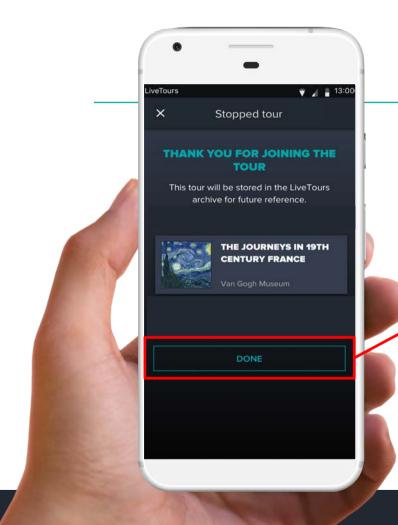
1. Tap on the 'X' in the left hand corner

2. Confirm to stop the tour.

The tour has stopped and a new screen will appear when you leave the tour...

Touring tip:

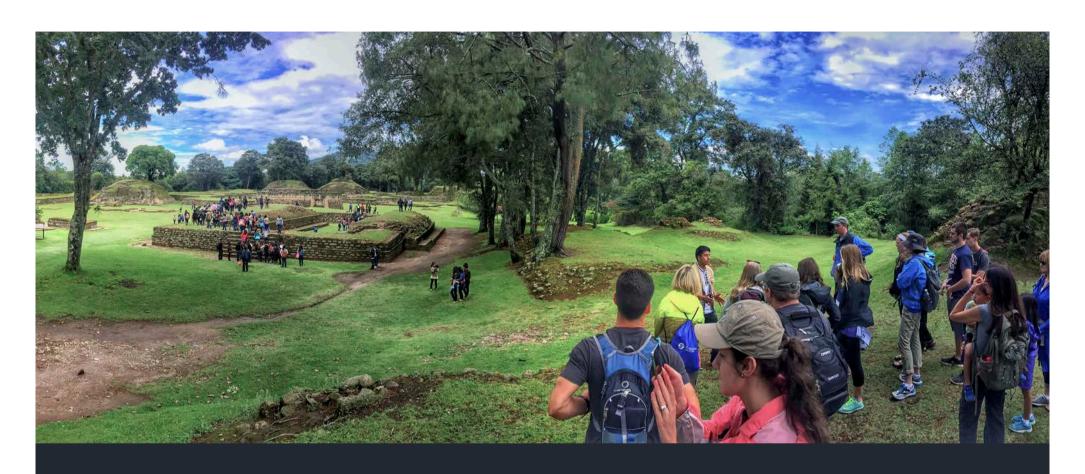
you can always reconnect by using the tour's unique QR-code to join again.



#### **ENDING THE TOUR**

When you leave the tour an archived version will be available in your tours overview for future reference.

Select 'Done' to return to the tours overview...





**MORE INFO:** 

W W W . L I V E T O U R S . C O M